



DO YOU KNOW WHERE TO BRING AN INJURED WORKER FOR CARE?

When an on-the-job injury occurs, the most important thing is getting your employee the best care possible—*as quickly as possible*. In some cases, that means a visit to the emergency room and in other cases it can mean a visit to an urgent/express care center or an occupational clinic. This article and informational insert are designed to give you some suggested tips for determining where an injured worker will be best treated.

Emergency rooms are meant to treat conditions or injuries that a primary care physician cannot handle in their clinic. The emergency room is equipped to treat a wide variety of things and most importantly, severe injuries. Their wait times fluctuate based on the level of care required to treat incoming patients.

Urgent/express care centers and occupational clinics have the same capabilities as a primary care physician, but often offer more convenient care, as the number of these facilities is growing rapidly and many provide care after-hours. Also, these facilities typically offer faster care following an accident, as their wait times are based on the number of patients in the clinic at the time of arrival.

Additionally, **occupational clinics** are specifically designed to care for patients coming from a workplace setting with an employee's required job duties and return-to-work in mind. In many cases, employers can proactively establish a relationship with an urgent care center or occupational clinic in their area should an on-the-job injury occur. If a contact at that facility has been proactively identified, it can enable an employer to call ahead to expedite care for an injured worker.

The attached informational insert can assist you as an employer in determining where it's best to send an injured worker for care. A PDF version is also available for download in the Tools & Documents tab at www.lubawc.com/policyholders.

HAVE AN INJURED WORKER?

SUGGESTED TIPS TO DETERMINE WHERE TO BRING AN INJURED WORKER FOR CARE

INJURY <small>* Indicates life-threatening</small>	URGENT/EXPRESS CARE CENTER OR OCCUPATIONAL CLINIC	EMERGENCY ROOM
STITCHES	●	
X-RAY	●	
BACK PAIN	●	
SPRAIN OR STRAIN	●	
NAUSEA, VOMITING, DIARRHEA	●	
BUMPS, CUTS, SCRAPES	●	
EYE SWELLING, IRRITATION, REDNESS OR PAIN	●	
MINOR ALLERGIC REACTION	●	
JOINT PAIN	●	
MINOR BURNS	●	
LOSS OF CONSCIOUSNESS *		●
SEVERE CHEST PAIN OR PRESSURE *		●
SIGNS OF A STROKE (NUMBNESS OF THE FACE, ARM; DIFFICULTY TALKING; SUDDEN LOSS OF VISION) *		●
HIGH FEVER (WITH STIFF NECK, MENTAL CONFUSION, DIFFICULTY BREATHING) *		●
COUGHING OR VOMITING BLOOD *		●
POSSIBLE BROKEN BONES *		●
SEVERE UNCONTROLLED BLEEDING *		●
POISONING *		●
DEEP WOUNDS *		●
SUDDEN, SEVERE, ABDOMINAL PAIN *		●
HEAD TRAUMA *		●
PARTIAL OR TOTAL AMPUTATION OF A LIMB *		●
CONVULSIONS OR SEIZURES *		●
SEVERE BURNS *		●
SEVERE ALLERGIC REACTION *		●

Remember: When in doubt, injured workers should always be taken to the emergency room.